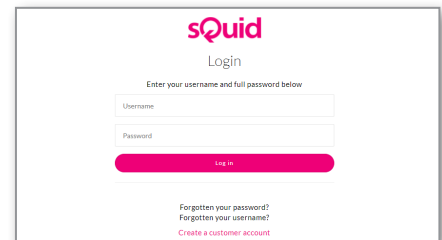


# How to register a sQuid account

## Create an account and top up online

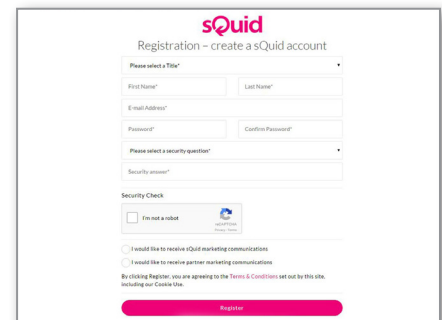
### 01 Getting started

Go to [squidcard.com/welcome](https://squidcard.com/welcome) and click the '**Create a customer account**' link. You will then be directed through to the sQuid account registration form.

The image shows the sQuid login page. At the top, the sQuid logo is displayed. Below it, the word "Login" is centered. A prompt says "Enter your username and full password below". There are two input fields: "Username" and "Password". Below these fields is a pink "Log in" button. At the bottom, there are two links: "Forgotten your password?" and "Forgotten your username?", followed by a link to "Create a customer account".

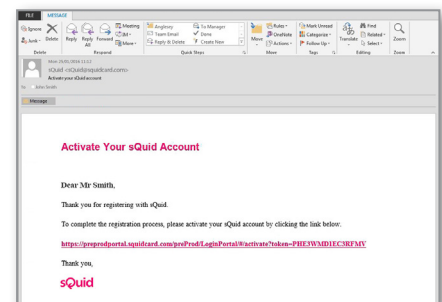
### 02 Create a sQuid account

You will need to enter your personal details, create a **password** and select a **security question** from the list provided, and enter your answer. Click on the '**Register**' button to complete your registration.

The image shows the sQuid registration page. At the top, the sQuid logo is displayed. Below it, the text "Registration - create a sQuid account" is centered. The form is titled "Please select a Title\*" and has fields for "First Name\*", "Last Name\*", "Email Address\*", "Password\*", and "Confirm Password\*". There is a dropdown menu for "Please select a security question\*" and a text input for "Security answer\*". Below the form is a "Security Check" section with a checkbox for "I'm not a robot" and a CAPTCHA image. There are also two checkboxes for marketing communications: "I would like to receive sQuid marketing communications" and "I would like to receive partner marketing communications". At the bottom, there is a pink "Register" button and a small disclaimer about terms and conditions and cookies.

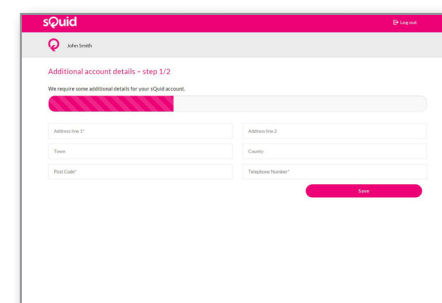
### 03 Activate your sQuid account

Once your sQuid account is registered, you will receive an email from sQuid containing an **activation link**. Click on the activation link to be brought back into the sQuid portal, where you will be asked to complete some additional details.



### 04 Add a sQuid Registration Number (SRN)

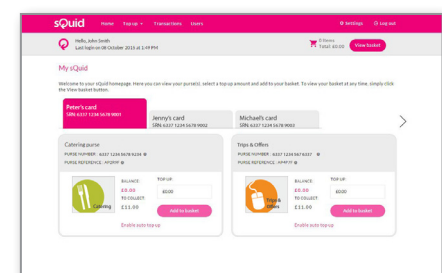
Having created your sQuid account, you will be prompted to register your unique sQuid Registration Number. This is the **16 digit number** shown on the front of your registration letter, together with your **3 digit security code**. You'll also be able to assign an easy to remember display name on this screen.

The image shows the sQuid "Additional account details - step 1/2" form. It says "We require some additional details for your sQuid account." There is a pink bar with a masked registration number. Below are input fields for "Address line 1\*", "Address line 2", "Town", "County", "Post Code\*", and "Telephone Number\*". There is a pink "Next" button at the bottom right.

To add any additional users to your account after this initial registration process, simply go to the 'Users' page and add the user's sQuid Registration Number and 3 digit security code.

### 05 Add funds to your sQuid account

You can add money to your account from a bank transfer or a credit or debit card. Click on the '**Top up**' link at the top of the page, select your preferred payment method and follow the online instructions.

The image shows the sQuid "My sQuid" page. It has a header with the sQuid logo and navigation links. Below the header, there is a section for "My sQuid" with a pink "Top up" button. There are two cards for "Add to account" showing "John's Card" and "Michael's Card" with their respective card numbers. Below these are two cards for "Add to account" showing "Add to account" and "Add to account" with their respective card numbers. There are also two cards for "Add to account" showing "Add to account" and "Add to account" with their respective card numbers.