

# Large independent school reaps the rewards of working with sQuid!

The Grammar School at Leeds (GSAL) is a leading independent co-educational day school with nursery, primary, senior schools and a sixth form, and students aged 3 to 18. They have been using sQuid's digital solutions to collect and manage payments for catering, trips and offers (such as fees, uniforms, equipment, termly bus passes, school trips and after-school clubs) since 2017, and continue to enjoy use of the enhanced and sophisticated finance, reporting and management features provided by its Cashless Catering and sQuid SchoolPay packages, for over 2,700 students and staff. Alice Eaton, Head of Finance, spoke to us about their experience.



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## Choosing sQuid

GSAL was facing the challenge of working with a number of systems and processes for catering, trips & offers payments which did not interact with one another, making it difficult to effectively manage the income from each system. The inability to run accurate reports also made it impossible for the finance team to keep track of parents' purchases. Alice told us: "We were looking for a payment solution that would bring our processes together".

sQuid presented GSAL with the ability to consolidate all their payments, as well as offering comprehensive bookings and communications modules, and the capability to run, access and download extensive reports across the system. Crucially, sQuid were happy to work alongside GSAL's various incumbent partners, to ensure a smooth transition to their joined-up online payments solution.

## Transitioning and working with sQuid

Switching to a new way of managing school payments can significantly improve school management processes, particularly where there is an existing high level of complexity, including multiple third party suppliers. sQuid rose to the challenge, managing the transition of each component of the solution, and delivering comprehensive on-site training, enabling office staff to confidently use the system. Additionally, ongoing support from a dedicated Account Manager ensured the security of knowing that assistance would always be on hand if required.

Moreover, sQuid's tailored ePayments solution had the flexibility to evolve parallel to GSAL's changing requirements, the team working in conjunction with them to develop tools and features to help them to deliver the best service to their school community.

**"We've seen a huge improvement in accuracy and reduced administrative time - it's a more reliable solution that makes the finance department's working day easier."**

Alice Eaton,  
Head of Finance,  
GSAL



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For more information and to get in touch visit [squidcard.com/education](https://www.squidcard.com/education)

# Benefits of using sQuid

After coming on board with sQuid and streamlining their various systems, Alice reported that the school office and finance teams saw a huge improvement in reporting accuracy and a significant reduction in overall administration time, freeing staff up to perform other functions. They were impressed with the detailed reporting through sQuid, which allows them to see how much each student is spending and on what for their catering, and which trips and offers are being purchased.

Furthermore, enabling all online purchasing through a single package was of enormous benefit to parents, who could clearly see and understand what they needed to pay for and when. They are able to make all their school payments, from late library book fees through to ski trips paid by instalments, via one intelligent, intuitive system, with sQuid Customer Service accessible to them if they require assistance without the need to go through the school.

**As a result of working with sQuid, GSAL have enjoyed a substantial increase in online payments and thus a significant improvement in income, even though the system was not initially purchased to save money. Going cashless results in savings from reducing administration time and costs associated with processing cash, as well ensuring a safer space, with reduced or no cash on campus.**

## Why you should get started with sQuid



### Innovative income management solution

Safe & secure end-to-end online payment platform. Choose from a combination of sophisticated management modules that integrate seamlessly to suit your needs



### Extensive reporting

Run, access, download and export reports for income collected, outstanding payments and much more. Manage multiple school sites with one login, running simultaneous reports across all



### Comprehensive communication tool

Send personalised texts, emails or printed letters to communicate with parents, staff or students



### Bookings management

Create and manage booking slots for school clubs, activities and events, with waiting list capability



### Ground-breaking features

Save time by cloning offers and bookings, mapping bookings to venue capacities and issuing bulk subsidies



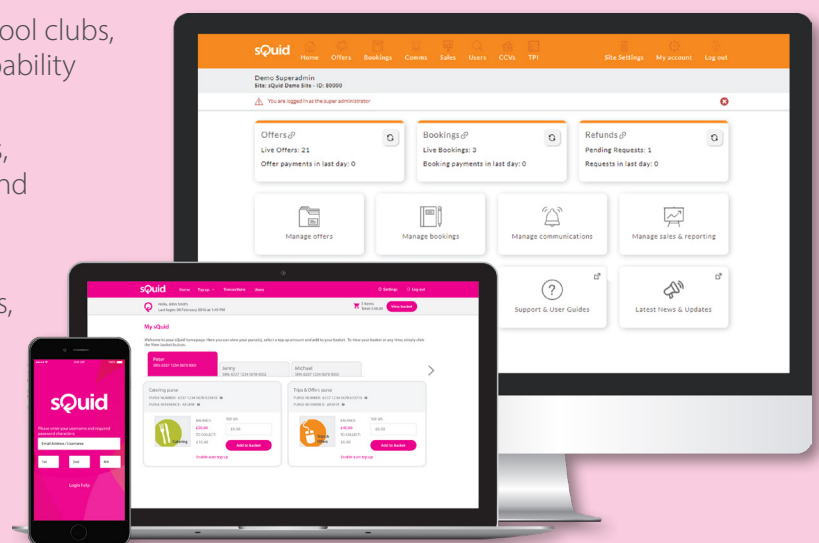
### Unrivalled training and support

On-site training for all school administrators, dedicated school support and first line customer support for parents



### Hassle-proof switching

We handle the entire process if you currently use another payment system



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