

Devon secondary academy enjoys a decade of time and money savings with sQuid!

Exmouth Community College is a large secondary academy school, with sixth form, in Devon. They have been using sQuid's digital solutions to collect and manage payments for catering, trips and offers since 2012, and continue to enjoy use of the enhanced and sophisticated finance, reporting and management features provided by its Cashless Catering and sQuid SchoolPay packages.

Choosing sQuid

A staff member at Exmouth Community College (ECC) told us that the school had been looking to go cashless in order to save administration time in the school office, and reduce the costs associated with cash-handling. sQuid's solutions ticked all the boxes for fulfilling their requirements, while parent reaction was overwhelmingly positive, as they looked forward to an easier, more efficient and safer way of paying for their children's school meals, trips and other offers.

Transitioning and working with sQuid

Transitioning to a completely new way of managing school payments can have a seismic effect on processes in a school office, but ECC reported that staff at sQuid were very helpful in making the switchover run smoothly, and that the school's training session left them feeling confident and well-equipped to use the system. Furthermore, their dedicated Account Manager was (and continues to be) on hand at any time should further assistance be required. They added: 'the Customer Service team are all extremely helpful and strive to offer solutions to meet our needs. Managing a big campus means that at times our needs change. sQuid is always flexible and accommodating – developing tools and features to help us deliver the best service we can to our growing school community.'



Exmouth
Community
College

“Having sQuid as a feature has improved efficiency for the college, parents and students alike. Being cashless and using the system has noticeably freed time.”

**Staff member,
Exmouth
Community
College**



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For more information and to get in touch visit squidcard.com/education

Benefits of using sQuid

The ECC staff member noted that as a very large school, break and lunchtimes can be extremely hectic, but that since adopting sQuid's system, these periods have become much less stressful for the finance office, all 3 of the school canteens and teachers and other staff alike. Additionally, the school is now safer, as no cash is needed or accepted on the premises.

sQuid's comprehensive reporting function allows data such as student purchase history and canteen activity to be quickly and easily collated which they have found to be very beneficial and much less time-consuming. Trip information is also readily accessible, allowing them to be run more competently.

Parents appreciate that all the school offers are in one place, which they can access at home on their computer, or via the sQuid app on their mobile phone, at their convenience.

They further stated that they would not hesitate to recommend sQuid to other schools, as the administration and management of catering, trips and offers is much more structured than it previously was, allowing the office to run more smoothly, and staff to manage their time much more productively, for instance allowing them to help other departments or take on additional roles.

In conclusion, 'Exmouth Community College has benefitted from being a sQuid user and a cashless environment – it is safer and more productive, with better time management'

Why you should get started with sQuid



Innovative income management solution and parent app

Intuitive system to manage Childcare Voucher funds and payments for school services, and a mobile app for parents/carers to make fast and easy payments.



Extensive reporting

Run, access, download and export reports for income collected, dinner money debt, FSM management and much more.



Comprehensive communication tool

Send personalised texts, emails or printed letters to communicate with parents, staff or students.



Bookings management

Create and manage booking slots for school clubs, activities and events.



Saves you time and money

Eliminates the need to count, reconcile and bank cash as all payments are made online, and cuts associated costs.



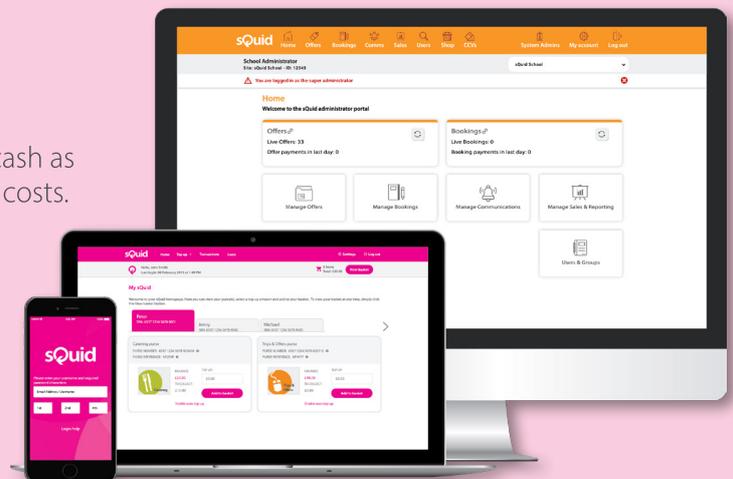
Unrivalled training and support

On-site training for all school administrators, dedicated school support and first line customer support for parents.



Hassle-proof switching

We handle the entire process if you currently use another payment system.



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